Quality in Higher Education:
Sectoral Findings & Enhancement Showcase

2nd October 2024

Radisson Blu, Golden Lane, Dublin

Programme

9:00am-9:30am	Registration	
9:30am-9:40am	**Opening Address**	**Dr Padraig Walsh** CEO **QQI**
9:40am-10.00am	**Quality in Irish Higher Education: A System-Level Overview of the 2024 Annual Quality Reports**	**Dr Cathy Peck** Director **ThreeSixtyInsights**
10.00am – 10.50pm	**Institutional Case Studies: Enhancement of Teaching, Learning and Assessment**	
	TUS Second Shot: A Case Study in Quality Enhancement	**Dr Owen Ross** Head of Transitions and Student Success **Technological University of the Shannon**
	Academic Integrity Community of Practice and Champions Network	**Elva Casey** Registrar **Hibernia College**
	Live Studio Broadcasting Module	**Dr Díog O'Connell** Lecturer in Film and Media, New Media Studies/ Creative Futures Academy **Dr Elaine Sisson** Senior Lecturer, Visual Culture, Academic Lead, Creative Futures Academy **Dún Laoghaire Institute of Art, Design & Technology**
	Enhancement of Learning through Development of Feedback Approaches	**Dr Muhammad Iqbal** Senior Lecturer

		CCT College Dublin
	Audience Questions	
10.50am-11.10am	Coffee	
11.10am – 12.00pm	Keynote	
	Taking a long view towards quality improvement: an intentional approach to solving wicked problems and improving student experience	Professor Claire Hamshire Associate Pro Vice-Chancellor Education & Student Experience University of Salford
12:00 – 12:50pm	Institutional Case Studies: Digitisation and Data for Quality	
	Development of data dashboards to support and enhance decision making	Dr Laura McElwain Institutional Research Officer Maynooth University
	Cara – Virtual Assistant for Students	Paul Stapleton Student Service Project Manager University of Galway
	Institutional Analysis of the Third Cycle of Academic School Quality Review Reports, 2016-22 at University College Dublin	Bronwyn Molony Director of Quality University College Dublin
	Application of Machine Learning for Analysis and Visualisation of Student Feedback at StudentSurvey.ie	Johann Alberts Software Developer at Code Institute, Blackrock/ MSc in Artificial Intelligence student University of Limerick
	Audience Questions	
12.50pm-1.50pm	Lunch	
1.50pm – 2:30pm	Institutional Case Studies: Widening Access	
	Widening Participation at the University of Galway	Dr Daniel Savery Widening Participation Officer

		University of Galway
	Widening Access from Further to Higher Education: The NCI Higher Certificate in Business	**Dr Danielle McCartan-Quinn** Vice-Dean for Undergraduate Studies, NCI School of Business **Dr Michelle Kehoe** Programme Director, Higher Certificate in Business, NCI School of Business **National College of Ireland**
	Championing Collaboration and Expanding Educational Opportunities	**David Denieffe** Vice-President for Student Experience **South East Technological University**
	Audience Questions	
2:30pm-3:20pm	**Workshop**	
	Monitoring and quality reporting - balancing regulatory accountability with improvements in quality culture	**Marie Gould** Head of Tertiary Education Monitoring & Review **Andrea Durnin** Senior Manager, Tertiary Education Monitoring & Review **QQI**
3:20pm	**Conference Close**	